

# Lincoln Park Conservatory Covid Restrictions: Frequently Asked Questions

Helping you prepare for booking a visit to the Lincoln Park Conservatory

1. How can the Lincoln Park Conservatory reopen the indoor gardens safely?
  - In partnership with the Chicago Park District, the Mayor's Office, and the State of Illinois, we are complying with COVID-19 guidelines and directives as we continue to implement new operation protocols.
  - The number of people admitted at one time will be at reduced levels to help ensure social distancing. Reserved, timed admissions help maintain visitor numbers.
  - This plan will only work with your cooperation. By respecting protocols together, we can offer everyone an opportunity to enjoy the gardens.
2. Do I need to wear a mask or face covering when I visit?
  - In accordance with updated recommendations from the Chicago Department of Public Health, face coverings are now required for all individuals in all public indoor settings regardless of vaccination status.
3. What are your open hours?
  - 10:00 am – 3:00 pm Wednesday through Sunday (last entry at 2:00pm). These adjusted hours will help staff safely care for the plants and the building.
4. How do I plan a visit?
  - You must book a reservation for a specified date and time through Eventbrite. Tickets are posted one week prior to the scheduled visit.  
<http://LincolnParkConservancy.eventbrite.com>
  - Visitors are admitted to the Conservatory every fifteen (15) minutes.
  - Please arrive at the start of your ticket entry time. NO LATE ENTRIES.
  - Failure to arrive within 5 minutes of the start of your visit time may be regarded as a cancellation and result in your ticket being given to another visitor.
  - Review this FAQ and visit <https://lincolnparkconservancy.org/plan-a-visit/> to learn more.
  - If you need help, please contact us at [LPCEvents@LincolnParkConservancy.org](mailto:LPCEvents@LincolnParkConservancy.org) or call 773-883-7275. Bookings can be made up to one week in advance.
5. Can I walk up and book a visit?
  - Frequently, tickets become available during the day. Ask Conservancy staff about daily availability. Or check the website: <https://LincolnParkConservancy.eventbrite.com>

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6. What if I book a visit, but then need to cancel or change my reservation?
  - If you need to make a change to or cancel your booking, please visit Eventbrite at any time and cancel your ticket. <http://LincolnParkConservancy.eventbrite.com>
  - We will work with you to reschedule. Email: [LPCevents@LincolnParkConservancy.org](mailto:LPCevents@LincolnParkConservancy.org)
  
7. How many people can I bring with me on my visit?
  - Reservations can be made for parties of up to 6 people.
  - When reserving a time, please indicate the number of children, adults, and seniors in your party.
  - Every person, including infants, in your party must be included in your reservation to help us manage capacity.
  
8. What time should I arrive? What if I arrive early or late?
  - You should arrive as close as possible to the start of your reservation time.
  - If you miss your reservation start time, your ticket may be cancelled and given to another visitor.
  - Please be prepared to wait in a line outside. Have your reservation ready to show on your phone or state your name when you check in.
  
9. What is the admission fee?
  - There is no admission fee. We encourage donations from those who are able to give.
  - Suggested donation is \$10 per adult and \$5 per child.
    - On-line donations are strongly encouraged to minimize the time spent in the entry and can be made here: <http://weblink.donorperfect.com/LPConservatory>
    - Or text: Conservatory to 855-253-9843 to make a donation.
    - Cash, checks, and credit cards can be taken in the lobby.
    - Your donation helps us keep the Conservatory free.
  
9. Will restrooms and drinking fountains be available?
  - Restrooms are open and are located in our Lobby.
  - Water fountains are unavailable at this time.
  
10. Can I rent a wheelchair?
  - Wheelchairs are free, and available on a limited basis with the deposit of a driver's license or state ID.
  - We have two wheelchairs available for use. To help us assist you promptly, please request a wheelchair in advance if possible.

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11. Can I bring food and beverages with me on my visit?

- Food and beverages are not allowed inside the Conservatory

12. Can I get a photo permit?

- Photo permits are not available at this time. Visit the Chicago Park District website for updated information. <https://www.chicagoparkdistrict.com/permits-rentals/filming-photography>

13. Do you have a Coat Check?

- Sorry, no coat check at this time.

14. Can I rent the Conservatory for an event?

- Rentals will resume in a reduced capacity within city and state guidelines. Please contact Joan Colon, Special Events Manager with the Chicago Park District, at 312-746- 5250 or [joan.colon@chicagoparkdistrict.com](mailto:joan.colon@chicagoparkdistrict.com).